



Cancelling Summer Camp Registration

Summer vacation is fast approaching, and Romain no longer wants to attend the skate camp being held near his home this summer.

When he signed up last April, he was excited about the idea, but ever since he found out that his friends Robin and Mathis would not be there, he has lost interest.

He has talked to his parents about it, but they insist that he go to the skate camp, claiming that everything has already been paid and they will not be able to get a refund.

Is that true?

First of all, it is important to know that day camps must comply with the [Consumer Protection Act](#).

In Romain's case, since he wants to cancel before the camp even starts, his parents could cancel his registration and obtain a full refund, without penalty or additional fees since no services have been provided.

However, the situation would be different if Romain's parents were to cancel after the camp has already started. In that case, they would have to pay for the services already provided. In addition, they could be charged a penalty, as provided for in the *Consumer Protection Act*. This penalty is equal to either \$50 or 10% of the cost of the services that have not been provided, whichever is lower.

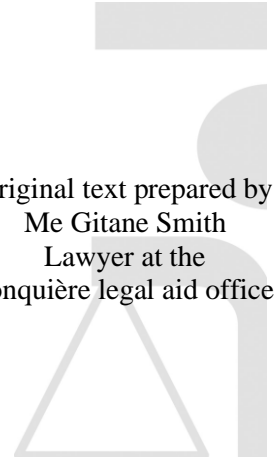
To cancel their child's registration, parents must submit the cancellation form that was attached to the camp contract or send a written notice.

Lastly, it is worth noting that the *Consumer Protection Act* also applies to dance, ski and soccer schools, among others.

To find the contact information for your legal aid office, please click on the following link www.aidejuridique.quebec.

Don't hesitate to assess your eligibility for legal aid by making an appointment at a legal aid office near you. You can also check your eligibility online [here](#).

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* The information set out in this document is not a legal interpretation.

The masculine gender is used to designate persons solely in order to simplify the text.